

# EMERGENCY?

## 1 Know the Numbers

or

**403-762-4506**

Number for satellite phones.  
Cell phones are not reliable in the backcountry.

**911**

Tell them you have a backcountry emergency in Banff, Yoho or Kootenay National Park and require assistance from the Park Rescue Team.

## 2 Learn the Signals



## 3 Make the Signal

### **ON THE GROUND: Signalling the rescue team**

When the helicopter approaches, signal and stay in position (do not wave arms).

### **WHEN YOU CALL**

Rescue team dispatchers will ask the following

1. **Where?** Your exact location (mountain, route, river, hut, glacier, etc.)
2. **What?** Type of accident or emergency • Number of victims • Seriousness and type of injuries
3. **Who?** Your name • Phone number you are calling from (including area code!)
4. **When?** Time of the accident

*Dispatch will then connect you directly to the rescue leader who will ask you specific questions regarding the emergency.*



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